Limited Warranty Statement

SPANDREL GLASS UNITS

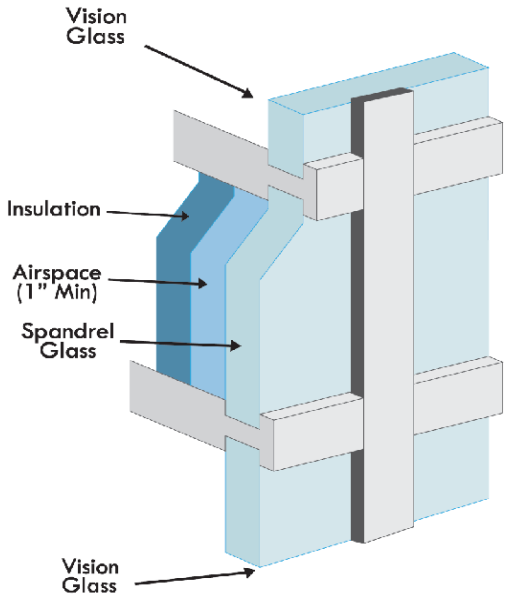
A3 Glass Fabricator guarantees that its glass products, when properly handled and maintained, will conform to the standards outlined in ASTM C 1036 and ASTM C 1048 for heat-treated flat glass, including heat-strengthened and fully tempered glass, both coated and uncoated. This warranty is applicable for a period of ten (10) years, commencing from the date of the original invoice.

SPANDREL GLASS APPLICATIONS

To ensure optimal performance and aesthetics, resin-based spandrel glass should be installed in accordance with the following guidelines:
1. Uniform Background: Install the glass in an opening with a uniformly colored insulation or back-pane to prevent read-through or visibility of the background when viewed in transmission. A uniform background is essential to prevent visual defects and ensure a consistent appearance.
2. Exterior Viewing: The glass is designed to be viewed from the exterior of the building, where daylight reflects off the glass surface, showcasing its intended appearance.
Proper installation will enhance the overall aesthetic and functional performance of the resin-based spandrel glass.

Note: Spandrel Glass is not for vision wall areas

A3 Glass Fabricator's resin-based spandrel glass products require specific glazing/installation conditions to ensure optimal performance. These products should be glazed against a uniform, opaque background and are not recommended for applications where they can be viewed from inside of the building with daylight or artificial light on the opposite side, such as interior partitions, mechanical rooms, screen walls, or parking garage glazing.
Additionally, the resin surface should be protected from exterior elements, and the units should not be glazed/installed in applications where the resin surface will be exposed to outdoor environments. Please refer to the attached picture.



WARRANTY CONDITIONS:

A3 Glass Fabricator, LLC reserves the right to conduct an inspection of alleged defective material, either through a qualified representative or by returning the material to the factory, prior to initiating any warranty action. Warranty coverage is contingent upon full payment for the materials and is not applicable to spandrel glass applied to customer-owned products.

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LIMITATION:

The warranty does not apply to the following:

1. Spandrel glass that has been modified after sale.
2. Broken glass, as A3 Glass Fabricator does not warranty against breakage.
3. Spandrel coatings glazed toward the exterior of the building (on the #1 surface).
4. Spandrel glass used or installed in environments with high moisture or vibration.
5. Spandrel glass installed with incompatible sealants, adhesives, or insulation materials.
6. Spandrel glass with insulation or fasteners touching the spandrel coating.
7. Abrasion damage to paint, as it can be easily damaged by rubbing during transit or installation.

APPEARANCE:

Some pin-holing and variation in density of the Spandrel Coating may be visible when the Spandrel Glass is viewed from the interior looking out of the building. This is a normal condition for this product and should not be considered a defect. Spandrel Glass is not intended nor recommended for use in vision glazing areas when it can be viewed from a short distance. Spandrel Glass must be Heat Strengthened or Fully Tempered to avoid thermal stress breakage. Heat Treated glass is subject to distortion caused by the heating and cooling cycles which produce increased strength. This distortion is a normal condition of the manufacturing process and cannot be eliminated; it is not considered a defect.

NON-TRANSFERRABLE:

This Limited Warranty is:

1. Exclusive to the original Customer: Non-transferable and non-assignable, with no extension beyond the original Customer.
2. Replacement of previous warranties: This warranty supersedes all prior warranties.
3. Geographically limited: Applies only to purchases and installations within the United States.

EXCLUSIVE REMEDY

If a product is proven defective, A3 Glass Fabricator will either replace it free of charge or refund the purchase price. We are not responsible for any additional costs, including removal, installation, or consequential damages such as labor or equipment rentals. The replacement product will be covered under the same warranty terms for the remaining time period.